CAREER OPPORTUNITY

JOB TITLE: Network Technician

REPORTS TO: Non-Revenue Water Manager

An exciting career opportunity exists within the **Non-Revenue Water Department** for the post of **Network Technician – Night Shift (11:30 p.m.-6:30 a.m.)**

Key Responsibilities

- Conduct 4–6-hour rounds to manually record tank levels and flow meter readings.
- Submit accurate field logs to the Senior Network Technician and Control Room.
- Physically open/close valves and operate pumps to direct water per schedule requirements.
- Document valve operations and timing for governance reporting.
- Ensure compliance with distribution schedules and pressure targets.
- Perform routine servicing of flow meter and PRVs.
- Maintain meter pits free of debris, flooding, or obstructions.
- Stay current with all new and related technologies, knowledge systems and concepts that promote continuous improvement.
- Maintain established high quality control standards, procedures, and best practices to ensure the best possible project outcomes.
- Monitor data collection to ensure integrity of data on the distribution system
- Establish quality requirements and perform supplier audits as necessary.
- Detect and report leaks, unusual sounds, or abnormal soil conditions pointing to possible leaks.
- Assist GIS team with geo-referencing valve operations, repairs, and asset updates.
- Capture field changes for integration into GIS/SCADA systems.
- Ensure that all company assets including equipment gadgets machinery tools and materials utilized during the course of your duties are safe and duly accounted for at all times.
- Where applicable, ensure that all tools are properly serviced and in good working condition.
- Ensure vehicles are kept clean and free of debris.
- Generate Service orders for repairs promptly and in keeping with the Maintenance Policy.
- Ensure adherence to all health and safety procedures and guidelines.
- Any other duties assigned by your Supervisor.

Qualifications & Experience

- Degree in a relevant field or equivalent
- Certification in CAWASA II minimum
- 2–5 years' experience in water distribution or utility field operations
- Mastery of manual valve operation (turn-counts, avoiding water hammer)
- Certified in confined space entry for meter pits and valve chambers
- Competence in documenting valve operations and field activities
- Valid Driver's License for field mobility
- Valid Class C Driver's License required for field inspections
- Supervisory skills to manage plumbers and field crewmembers
- Basic plumbing competence for minor service line repairs and fittings

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Knowledge, skills and abilities

- Ability to lift and handle equipment and infrastructure components up to 50 pounds
- Good communication and interpersonal skills
- Ability to maintain **audit-ready records** for donor reporting (World Bank, CDB)
- Basic maintenance skills (cleaning strainers, bleeding PRV pilots, replacing batteries in data loggers)
- High situational awareness to detect leaks and anomalies (surfacing water, damp soil, unusual sounds)
- Basic knowledge of functioning of meters
- Plumbing skills
- Customer relation skills (internal and external)
- Report writing

Remuneration

This appointment is contractual. The compensation package is in accordance with the terms and conditions stipulated by the Water & Sewerage Company Inc.

Application Process

Submit your application cover letter, curriculum vitae, and references under confidential cover to: **hr@wascosaintlucia.com**

Deadline: Friday 13th November, 2026

Only shortlisted candidates will be contacted. Please note that meeting the minimum qualifications does not guarantee an interview. WASCO reserves the right to select candidates whose credentials and experience best align with the requirements of the position.

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