



WASCO

WATER & SEWERAGE COMPANY, INC.

VACANCY NOTICE

JOB TITLE: Corporate Communications Officer – Internal/South
DEPARTMENT: Corporate
REPORTS TO: Corporate Communications Manager

The Water & Sewerage Company Inc. (WASCO) invites a dynamic, creative, and results-driven professional to join our team as a **Corporate Communications Officer**. This role offers the opportunity to shape our brand's reputation, strengthen employee engagement, and build meaningful connections with communities across the southern region.

Key Responsibilities

- Maintain clear and consistent internal communication, including staff announcements and updates via the intranet employee portal and other designated platforms to strengthen engagement and organizational alignment.
- Develop and promote engaging content for newsletters, public service announcements, etc. designed to educate and raise public awareness on water conservation and sustainable practices.
- Assist with the content development and management of the Company's social media platforms, including service interruption notices, press information, and timely customer responses.
- Develop and regularly update content for the company's internal portal and website, including FAQs and other key resources that support customer engagement.
- Partner with internal departments to support staff activities, observances, and cultural initiatives.
- Coordinate with community liaison officers, constituency leaders, and relevant ministry stakeholders to deliver impactful public sensitization meetings, community engagement initiatives and schools' education campaigns in the southern region.

- Contribute to WASCO's overall communication strategy, ensuring tailored messaging for diverse audiences.
- Maintain brand consistency across all platforms, including visual content and promotional materials.
- Serve as the designated back-up to the Corporate Communications Officer (North/External), assuming responsibilities during his/her absence.

Qualifications & Experience

- Bachelor's degree in Communication, Marketing, Media, Public Relations, or related field.
- Minimum five (5) years of relevant professional experience.

Skills & Competencies

- Proficiency in Microsoft Office Suite and Adobe Suite.
- Exceptional writing, editing, and presentation skills.
- Strong interpersonal, team-building, and customer service abilities.
- Sound judgment, discretion, and crisis management skills.
- Expertise in digital and social media trends.
- Excellent project and time management capabilities.
- Fluency in English and Creole.
- Self-motivated, professional, and adaptable under pressure.
- Willingness to work beyond regular hours, including weekends and holidays.

Note: Candidates must own a personal vehicle and hold a valid Driver's License, as this is a traveling post.

Remuneration

Salary will be commensurate with qualifications and experience.

Application Process

Submit your application letter, curriculum vitae, and references under confidential cover to:
hr@wascosaintlucia.com

Deadline: Friday, April 24th, 2026.

Only shortlisted candidates will be contacted. Please note that meeting the minimum qualifications does not guarantee an interview. WASCO reserves the right to select candidates whose credentials and experience best align with the requirements of the position.