



WASCO

WATER & SEWERAGE COMPANY, INC.

VACANCY NOTICE

JOB TITLE: Senior Technician – Distribution
DEPARTMENT: Operations
REPORTS TO: Water Services Manager

The Water & Sewerage Company Inc. (WASCO) presents an exciting opportunity for a Senior Technician within our Water Services Unit.

Key Responsibilities

- **Distribution Network Oversight:** Manage and maintain distribution mains, water tanks, service connections, valves, and fire hydrants within the assigned jurisdiction; provide support to other zones when required.
- **Operations & Maintenance:** Implement preventative maintenance and improvements across the distribution network; ensure proper supervision of civil works and safekeeping of equipment, tools, and materials.
- **Crew & Staff Management:** Lead and supervise distribution crews; monitor staff performance; conduct appraisals; hold regular team meetings; oversee manpower planning and resource optimization.
- **Health & Safety Compliance:** Prepare work sites to meet health and safety standards; ensure adherence during operations.
- **Customer Service:** Investigate complaints and arrange timely repairs and reinstatement of service.
- **Reporting & Data Integrity:** Monitor data collection for accuracy; prepare monthly statistical and network performance reports; assist in compiling operating cost reports with recommendations for efficiency.
- **Financial Administration:** Verify staff timesheets and allowances; prepare and validate payment vouchers for small contractors.

- **Collaboration & Representation:** Work closely with other teams to resolve issues; represent WASCO at meetings with government agencies, NGOs, and private entities; serve on internal and external committees when designated.
- **Strategic Support:** Assist the Water Services Manager or Supervisor with annual budget preparation; recommend system improvements, extensions, and adoption of new technologies.

Qualifications & Experience

- Diploma or Associate Degree in Industrial Plumbing/Building Technician
- CAWASA Certificate – Water Distribution Level 3
- Certificate in Supervisory Management
- At least 5 years of experience in managing water distribution and networking systems

Skills & Competencies

- Proficiency in Microsoft Office Suite.
- Exceptional communication, writing, reporting, and presentation skills.
- Strong interpersonal, team-building, and customer service abilities.
- Sound judgment, discretion, and conflict management skills.
- Self-motivated, professional, and adaptable under pressure.
- Willingness to work beyond regular hours, including weekends and holidays.
- Knowledge of Saint Lucia's geographic layout and infrastructure network.

Note: Candidates must own a personal vehicle and hold a valid Driver's License, as this is a traveling post.

Remuneration

Salary will be commensurate with qualifications and experience.

Application Process

Submit your application letter, curriculum vitae, and references under confidential cover to:
hr@wascosaintlucia.com

Deadline: Wednesday, April 29th, 2026.

Only shortlisted candidates will be contacted. Please note that meeting the minimum qualifications does not guarantee an interview. WASCO reserves the right to select candidates whose credentials and experience best align with the requirements of the position.