



WASCO

WATER & SEWERAGE COMPANY, INC.

VACANCY NOTICE

JOB TITLE: Southern Services Trainee Manager
REPORTS TO: Chief Executive Officer

The Water & Sewerage Company Inc. (WASCO) presents an exciting opportunity for a **Southern Services Trainee Manager** within our Vieux-Fort Office.

Key Responsibilities

- Manage designated water and wastewater operations in full compliance with the Company's standards, policies and procedures.
- Lead the implementation of the Company's strategic plan, ensuring alignment with operational plans.
- Prepare analytical reports to guide the expansion, modernization, and improvement of water and wastewater facilities and systems to maximize efficiency and significantly reduce operating costs.
- Oversee the efficient allocation and utilization of company assets including vehicles, accounting for the effective distribution and proper use of inventory.
- Manage personnel within the Southern Services Department in accordance with staff rules and regulations, as well as health and safety procedures and guidelines.
- Motivate and foster a supportive and collaborative team environment, maintaining high levels of morale and engagement.
- Implement relevant training programs to strengthen technical skills, enhance knowledge, and increase productivity and performance.
- Conduct annual perform reviews.
- Prepare the annual and monthly capital and maintenance budgets and prudently administer the approved budget.
- Identify funding opportunities for operational and institutional improvement.
- Develop and participate in monthly maintenance work plans: assign work activities, monitor workflow, review and evaluate work programs and conduct annual performance appraisals.
- Ensure customer complaints and inquiries are resolved efficiently and effectively.

- Develop and implement strategies to enhance the overall customer experience and the public image of the Southern Services Department.
- Represent the Department at management, stakeholder and community meetings as directed.
- Perform any other related duties as may be assigned by Management.

Qualifications & Experience

- Master's degree in Civil Engineering, Sanitary or Environmental Engineering, Business or Public Administration or related field, plus three (3) years managerial /supervisory experience in water utility management.

Or

- Bachelor's degree in Civil Engineering, Sanitary or Environmental Engineering, Business or Public Administration or related field plus five (5) years managerial/supervisory experience in water utility management.

Skills & Competencies

- Strong written, verbal, analytical and presentation skills.
- Proven problem-solving and decision-making abilities.
- Ability to strategically interact with internal and external stakeholders.
- Excellent organizational, project management and time management skills.
- Self motivated with a positive and professional approach to management.
- Ability to develop and manage Key Performance Indicators (KPIs)
- Understanding of financial planning and budgeting processes
- Familiarity with utility operations (water and wastewater systems) is an asset
- Advanced proficiency in Microsoft Office Suite and data analysis tools.

Note: Candidates must own a personal vehicle and hold a valid Driver's License, as this is a traveling post.

Remuneration

This appointment is contractual. The compensation package is in accordance with the terms and conditions stipulated by the Water & Sewerage Company Inc.

Application Process

Submit your application letter, curriculum vitae, and references under confidential cover to:
hr@wascosaintlucia.com

Deadline: Friday July 17th, 2026

Only shortlisted candidates will be contacted. Please note that meeting the minimum qualifications does not guarantee an interview. WASCO reserves the right to select candidates whose credentials and experience best align with the requirements of the position.